



ADA Reasonable Modification Policy For Escambia County – To Include ECAT and ECCT

(Escambia County Area Transit, and Escambia County Community Transportation)

The Department of Transportation has revised its rules under the Americans with Disabilities Act (ADA) and Section 504 of the Rehabilitation Act of 1973. It now specifically provides that transportation agencies are required to make reasonable modifications to policies, practices and procedures to avoid discrimination and ensure that their programs are accessible to individuals with disabilities.

Escambia County Area Transit is committed to providing safe, reliable, efficient, and accessible service to its customers. To ensure equality and fairness, Escambia County will make reasonable modifications to policies and procedures to ensure that individuals with disabilities have equal access to all of its services.

Exceptions would include modifications that:

- Cause a direct threat to the health and/or safety of others;
- Result in a fundamental alteration of the nature of the service;
- Are not necessary in order for the individual with a disability to fully utilize Escambia County transportation services

Anyone who would like to request a modification of policies or procedures to participate in an Escambia County transportation service can send their request to;

Escambia County Area Transit
Attn: Reasonable Modification
1515 W Fairfield Drive, Pensacola FL 32501

Alternatively please call - 850-595-3228 or email us at ECAT@myescambia.com